How to Enroll in Family Bank Mobile Banking

- Go to <u>www.familybankonline.com</u> and log in to Internet Banking. •
- From the menu at the top of the page, click "Options" (circled in red in the picture below). ٠

Here, you're not just a customeryou're part of the family.								
Accounts	Express Transfer	QuickPay Zone	Bill Pay	Options	Secure E-Mail	Help	Log Off	
Welcome	Ye	our last login was Ja	nuary 22, 201	3 09:29:00 AI	м.			
Accounts				a Qu	ickPay Zone			

Scroll down the page until you see the "Mobile Banking Profile" section and click on the "Enroll ٠

Now" button (circled in red in the picture below).

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Mobile Banking Profile		
Enrollment Status: Not Enrolled		Enroll Now
ollow the instructions in	the picture below:	
		Exit Mobile Banking
erms and Conditions fo	r Mobile Banking	
erms and Conditions: Family Bar	k	
hank you for using Family Bank I pply. For help, text "HELP" to 969 194-2821 or visit www.familybank	Nobile Banking combined with your handheld's text messaging ca 24. To cancel, text "STOP" to 96924 at anytime. In case of ques online.com.	apabilities. Message & Data rates may tions please contact customer service at 22
erms and Conditions		
rogram: Family Bank offers their MS, as well as the option to set u lationship as well as providing a essage with a verification code v references which will determine, ngoing. Message & Data rates n	customers mobile access to their account information (e.g., for c p alerts for their accounts (e.g., low balance alerts). Enrollment i mobile phone number. The mobile phone number's verification i hich they will have to enter on the website. Additionally, custom ogether with their account data, the frequency of alerts delivered ay apply. Customers will be allowed to opt out of this program a	checking balances and last transactions) ov requires identification of the user's banking is done by the user receiving an SMS ers may select the type of alerts and other I to the customer. This program will be it any time.
uestions: You can contact us at Jestions you have about the prog	229-294-2821, or send a text message with the word "HELP" to t ram.	this number: 96924. We can answer any
o stop the program: To stop the STOP" to this number: 96924. Ye	messages from coming to your phone, you can opt out of the pro u'll receive a one-time opt-out confirmation text message. After	gram via SMS. Just send a text that says that, you will not receive any future
Continue	ditions Check this box to accept the Terms and Conditions	Printer friendly page (opens in new windo
	Click here to continue	

• Follow the instructions in the picture below:

Select Services

Choose from a variety of mobile banking services. You can get basic account balance and transaction information, or receive full mobile banking capabilities that allow you to view account details, pay bills, transfer money, and more.

Please C Not Sure	hoose a Service: ? Click here to compare the services	
	ile Browser (I'd like to receive a link to Browser Banking.)	Text Messaging (I'd like to use text banking services.)
	Why Use Mobile Browser Banking? Get full and extended mobile banking capabilities on your web-enabled phone. Receive an optimal banking experience with a look and feel that is similar to PC-based online banking, in a site designed to fit neatly into your phone's screen.	Why Use Text Banking? Send text commands (such as BAL) to your bank from your SMS-enabled phone to inquire about basic account balance and transaction history information. Receive text message responses directly to your phone.
	View Screenshet	View Screenshot
the App.	uploadable Mobile Apps (I'd like to receive a link to download)	
	Why Use a Downloadable Application? Get a customized application for your iPhone or Android phone that provides an intuitive and rich user experience consisting of easy-to-navigate screens and menus. Receive all the benefits of mobile browser banking, enhanced by your phone's unique features.	Check the boxes next to the services you want to enroll in then click Continue.
	Supported phones: • iPhone 🤹 • Android 🌼	
	View Screenshot	
		Continue

• If you chose "Text Messaging" in the previous step, you will see the following screen. Follow the

instructions in the picture below. Otherwise skip to the next step.



• Enter your mobile phone number in the blank provided and click "Continue."

Your	Mobile	Device

Enter Your Mobile Phone Number: For example, 5551234567

- You should have your mobile phone with you.
- · You'll receive a text message with an activation code. You need this activation code to continue.
- The phone number you provide will not change any other phone numbers we have on file in our records.

Activate

Thank you for using Mobile Banking combined with your handheld's text messaging capabilities. By registering for Mobile Banking, or changing your registration information, you certify that:

4	You	are	the	account	holder	or
۰.	100	arc	uic	account	nonaci,	U 1

3. You have the account holder's permission to do so.

Message and data rates may apply. For help, text "HELP" to 96924. To cancel, text "STOP" to 96924 at any time. Message frequency depends on account settings. For assistance, please contact customer service at 229-294-2821.

Back		Continue			
	Our participating carriers include (but are not limited to): AT&T, Sprint, T-Mobile®, U.S. Cellular®, Verizon Wireless				
You will see the following page:					
Enter Activation Code					
Enter the activation code we se	ent to your phone.				

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Thank you for using Mobile Banking combined with your handheld's text messaging capabilities. By registering for Mobile Banking, or changing your registration information, you certify that:

A. You are the account holder, or

3. You have the account holder's permission to do so.

Message and data rates may apply. For help, text "HELP" to 96924. To cancel, text "STOP" to 96924 at any time. Message frequency depends on account settings. For assistance, please contact customer service at 229-294-2821.

• You will receive a text message from Family Bank that contains an activation code. Enter the code

you receive in the blank provided and click "Activate."

• Once you see the following screen, you have completed your enrollment in Family Bank Mobile

Banking:

Activation Successful	Fint This Page for My Records
mportant Information	
Text Message Banking	
 Expect to receive a text message with your mobile banking short code and texting comman Text 'BAL' for your balances Text 'HIST' + your account's texting nickname for a list of transactions (ex. HIST C1) 	nds
Mobile Browser Banking	
 Expect to receive a text message with a link to the mobile banking site Click and bookmark the mobile banking site's unique link 	
Downloadable Application	
 Expect to receive a text message with a link to download the application Click the link and follow the instructions on your phone's screen 	
Fint This Page for My Records	Go to Mobile Banking Main Menu

- You may close the website at this point.
- If you chose, "Downloadable Mobile App" during enrollment, you will receive a text message from

Family Bank with instructions on downloading the Family Bank Mobile Banking App that will look

similar to the picture below. Click the link in the text message to be taken to either the Apple App

Store or the Google Play Store to download the app for your phone.

Verizon 🤝 9:51 AM	* 🛋
Messages 969-24	Edit
FamilyBank Banking Alerts Download Mobile Banking @ https://fmm.mbgo.net/261 270679/d/?d=FzrJZHKc2K Reply HELP for Help	

• If you chose "Mobile Browser" during enrollment, you will receive a text message similar to the one in the picture below with the link to the log in page for Family Bank Mobile Banking. Click the link in the text message.



• You will be taken to the following page:



- Click the "Log In" button to log in to the Family Bank Mobile Banking mobile browser site. TIP: add this site to your bookmarks to make it easier to get to.
- If you chose "Text Messaging" during enrollment, you will receive a text message similar to the one in the picture below.



• Follow the instructions in this text message to receive your balances by text message. Hint: by

texting the letters BAL to 96924, you will receive a text message with the balances for all of the

accounts you chose to use with text banking during the enrollment process.